



Form to be used for the initial assessment

	Service Area: Environmental Development	Section: n/a	Key person responsible for the assessment: John Copley	Date of Assessment: 25/8/11	
Is this assessment in the Corporate Equality Impact			t assessment Timetable for 2008-11?	n/a	
	Name of the Service/Policy to CEB/SMD report: Implemental Low Priority Service Requests	Is this a new or existing policy	New		
	1. Briefly describe the aims, purpose of the policy	-	he aim is make changes to service deliver equests within the revised budget.	ry to better prioritise g	rowing service

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2. Are there any associately policy, please explain	ciated objectives of the	To ensure consistent handling of service requests falling within this category.				
3. Who is intended to and in what way	benefit from the policy	The City Council and its service users through the reprioritised use of resources.				
Low priority service req Resources are employe	e wanted from this policy? quests are handled in a uniforned in a prioritised way that corhe sought budgetary saving.					
5. What factors/forces could contribute/detract from the outcomes?		Due to the number and diversity of service requests received this will be a complex saving to deliver. All parties including officers and Members will need to be clear about what services will be delivered and how, so as to achieve the required reconfiguration.				
6. Who are the key people in relation to the policy?	All staff in Customer Services Environmental Development users making calls in this cat	. All service	7. Who implements the policy and who is responsible for the policy?	Helen Bishop – implementing officer John Copley – responsible officer		

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8. Could the policy have a differential impact on racial groups?	<u>N</u>	2		
What existing evidence (either presumed or otherwise) do you have for this?		of service users is expected to be broadly unchanged from those currently the services.		
9. Could the policy have a differential impact on people due to their gender?	No.	2		
What existing evidence (either presumed or otherwise) do you have for this?	The mix of service users is expected to be broadly unchanged from the accessing the services.			
10. Could the policy have a differential impact on people due to their disability?	N.	2		
What existing evidence (either presumed or otherwise) do you have for this?	The mix of service users is expected to be broadly unchanged from those currently accessing the services.			
11. Could the policy have a differential impact on people due to their sexual orientation?	<u>N</u>	<u>o</u>		
What existing evidence (either presumed or otherwise) do you have for this?		of service users is expected to be broadly unchanged from those currently the services.		

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12. Could the policy have a difference on people due to their age?	erential impact		<u>NO</u>				
What existing evidence (either potherwise) do you have for this?				 service users is expected to be broadly ne services.	unchanged from	those currently	
13. Could the policy have a differential impact on people due to their religious belief?			<u>NO</u>				
What existing evidence (either presumed or otherwise) do you have for this?		The mix of service users is expected to be broadly unchanged from those currently accessing the services.					
14. Could the negative impact identified in 8-13 create the potential for the policy to discriminate against certain groups?	<u>n/a</u>	Please explain No negative impact identified,					
15. Can this adverse impact be justified on the grounds of promoting equality of opportunity for one group? Or any other reason	<u>n/a</u>	Please explain for each equality heading (question 8-13) on a separate piece of paper No adverse impact identified.					
16. Should the policy proceed to a partial impact	<u>NO</u>	If Yes, a full I	•	ere enough evidence to proceed to	Y	N	

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assessment		Date on which Partial or completed by	Date on which Partial or Full impact assessment to be completed by		
17. Are there implications for the Service Plans?	YES	18. Date the Service Plan will be updated	For 2012/13	19. Date copy sent to Equalities Officer in Policy, Performance and Communication	25/8/11
20. Date reported to Equalities Board:	N/A	Date to Scrutiny and EB	12/9/11	21. Date published	tba

Signed (completing officer): Michelle Green

Signed (Lead Officer) John Copley.

Please list the team members and service areas that were involved in this process:

John Copley, Head of Environmental Development.

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